# CORTLAND COUNTY PRESS RELEASE


## Contact Information:

**Cortland County Public Information Officer**
**Savannah Hempstead**
**607.753.5048**
**shempstead@cortlandcountyny.gov**


## Release Date:

**Friday, October 31, 2025**

---

**FOR IMMEDIATE RELEASE**

# Correction: HEAP 2025 - 2026 Season Opening Date Postponed to November 17, 2025

**CORTLAND, NY –** The Cortland County Department of Social Services (DSS) is issuing a correction to its October 17th press release regarding the opening of the 2025–2026 Home Energy Assistance Program (HEAP) season.

The New York State Office of Temporary and Disability Assistance (OTDA) has announced that the **opening of the Regular HEAP season has been postponed until November 17, 2025**. This date remains tentative and may change depending on further information related to the Federal Government shutdown.

Once opened, applications can be submitted online at www.mybenefits.ny.gov or by calling (607) 428-5400 to request a paper application. Residents **do not** need to visit the Department of Social Services office to apply.

The HEAP program helps low-income households meet their home energy needs, providing assistance with heating bills and, in some years, with cooling benefits, furnace repairs, and maintenance.

For updates, eligibility information, and additional program details, visit:
www.cortland-co.org/687/Home-Energy-Assistance-Program-HEAP

###